

EACS Grades 7-12 iPad FAQ

Topic- iPad Costs and Apple Care+ Protection Plan

What was the timeline for the implementation of iPads?

March 15, 2016: First introduced to the School Board; to be funded by textbook rental fees

April 12, 2016: Recommended for board approval to purchase new iPads for students in grades 7-12

May 3, 2016: EACS school board approved the iPad textbook rental fee

June 6, 2017: EACS school board approved a change to the iPad textbook rental fee, to \$92, for grades 7-12

Where is the funding coming from for the iPads? For grades 7-12 students, the textbook rental fee for technology will be \$92, and includes the iPad (\$399), the case (\$26), the charger, and the Apple Care+ 3 year extended warranty (\$99). The 2018-2019 school year is year 3 of the extended warranty.

What happens if the iPad remains undamaged? If the iPad remains undamaged, there will be no additional fees or costs.

What happens if the iPad is damaged? If the iPad becomes damaged over the three year period, for every instance of damage, there will be a \$49 deductible billed to the parents as a part of the Apple Care+ warranty.

What if I have students in elementary school also? Apple Care+ only applies to students in grades 7-12.

What does a student do if the iPad breaks? Students must take the broken iPad to the school media specialist within 24-48 hours. Apple will repair or, in most situations, replace the iPad: the student should ask the media specialist about the iPad's return after 2-3 days.

What happens if the iPad is lost or stolen? Apple Care+ does not cover lost or stolen iPads. If lost or stolen, student must contact the school media specialist or resource officer, and create a police report by the end of the next school day. Parents will be billed the full amount of \$425 (\$399 for iPad and \$26 for case). EACS iPads are in Apple's "Device Enrollment Program", which means they cannot be used once stolen. A replacement iPad will not be issued until a police report is filed or the full replacement cost is paid.

Can students and parents call Apple Care+? Yes, Apple Care for education is the phone number to call for any iPad problems for students in grades 7-12: 800-800-2775, and this number will be on the asset tag on the iPad case.

Why would students or parents call Apple Care+? Parents of student would call Apple Care+ with questions on Apple IDs, Native Apps, Wi-Fi, Bluetooth, Open-In tools, iCloud storage and use, iTunes, battery life, privacy, App Store, iBooks Store, Safari, Accessibility features, Keyboard features, et al.

Topic- Textbooks

Why am I paying a fee for an online textbook? Parents pay a fee for the digital textbook license.

Can parents turn in their iPad in exchange for textbooks? No, the iPad is the device the board approved as the curriculum tool.

What fees are included in the "other" column on the fee statement? Paper, ink cartridges, lab fees, and materials/supplies for a particular course are all included in the "other" column.

Will all books be available on the iPad? No, all major textbook publishers are transitioning to digital textbooks across the country. Certain printed textbooks will still be available. Over time, *we will be adopting digital textbooks and resources to use on the iPad across all content areas*. Currently, most core subject area textbooks are in digital form on the iPad.

Revised 10/22/18

Topic- iPad Information

May my child use their own personal device? No, due to programming, management, and security issues, it is not possible for EACS to allow individually owned devices on the school network. This option may be explored in the future.

Have we studied other school systems that have implemented this long term? Yes, we have visited several school districts that are currently participating in a 1:1 initiative. The devices of these initiatives ranged from iPads, MacAirs, Microsoft Surface, Lenovo Tablet, and Windows laptops (Dell, HP). We have also had multiple conversations with technology directors across the state and country on the trials and tribulations of their 1:1 initiatives.

Will students keep the devices during breaks? Students will be able to keep the device throughout the entire school year. Devices will be collected during the two weeks prior to Summer Break.

Can we purchase the device at the end of the year? No. The devices are leased and will not belong to us for three years. The devices may be used in grades preK-6 at the end of 4 years.

What happens when new iPad models come onto the market? EACS's Technology Committee and Department will look at all new options of all technologies available at a later date.

Topic- iPad in the Classroom (Management/Accountability)

Does my student have to use an iPad? Educational resources and content will be delivered via the iPad. This makes the iPad a necessity for your child's education. The 1:1 program also brings individual learning to your student and provides your student the ability to "connect" with his/her peers, his/her teachers, and the world.

What are the benefits of bringing the device home? The iPad is a personal device allowing students to store notes, handouts, books, instructional videos, assignments and a large variety of other free applications that are designed to help students with mastery. The use of the device outside of school gives students access to all materials.

Do we have to have Internet access at home? No. This is often dependent on the application being used by the classroom teacher, but many Apps, such as Google Docs, can be used offline, and students will be able to complete homework assignments at home and turn in their work when they return to school the next day, reconnecting to the network instantly as they enter school. However, while not required, at home Internet will assist students in conducting research and collaborating with teachers and classmates outside of the classroom.

Is EACS providing an Internet carrier for home use? No, but in certain attendance areas, Comcast Essentials is available to EACS free or reduced lunch students for \$9.95 a month. Please see building secretary regarding a flier about Comcast Essentials. EACS does not control the quality of service of local Internet providers.

If I already have an Internet provider at home, will my student be able to use our service with the school's device? Yes. We will assist your student in setting up their device to switch from the school's Internet access to your Internet provider. All that is needed is the network password.

Will my child use the iPad in every course? The iPad will be the student's tool to use at school. We expect that how it is used will vary based on subject area. Each of our teachers is setting up an online classroom that will allow them to post class notes, assignments, etc. The expectation is that the iPad will be utilized across all disciplines.

What if a student forgets to bring the iPad to school? If a student fails to bring the device to school, he/she is responsible for completing course work as though he/she had the device with them.

Does the iPad battery last for the entire school day? Yes. One of the main reasons we chose the iPad is that

Revised 10/22/18

unlike most laptop batteries, when fully charged, the iPad can run for up to 10 hours. As stated in the technology handbook, it is the student's responsibility to make sure the device is fully charged when coming to school. Normally it takes two to three hours for the device to go from 0% to 100% charged.

Topic- Device Management

My child participates in an after-school club, activity, or sport. Who is responsible for the safe-keeping of the iPad? EACS highly recommends that students leave their iPad in their **locked** school-assigned locker when participating in home or away after-school events.

Will each building have its own tech support facility on site? Yes. Five technology coaches will be assigned to EACS schools to assist with iPad integration. In addition, tech support will come from technology department technicians, Instructional Coaches, CRTs, media specialists, and media paraprofessionals.

Topic- iTunes Store and App Store

Is a personal iTunes account required? No. EACS "pushes" 90+ free educational apps, depending on grade level. In order to download other educational Apps, iBooks, or music, it is mandatory to have a personal Apple ID. This also allows your child to take ownership in the use of the iPad by being able to download apps, music, etc. that are of interest to them within EACS guidelines.

Is a credit card required to download and install software? No credit card is required; students will set up a free Apple ID which gives them the ability to download apps. Students or parents can buy iTunes gift cards and load money on a student's account if they so choose. This does not require a credit card.

Can I load apps on my child's device? Yes. We allow parents to purchase apps for their child above and beyond what is offered by the school. You can do this by loading the iTunes account with a gift card. However, the iPad still follows the restrictions placed on it by EACS, so only 4+ and 9+ rated Apps can be downloaded (12+ rated for certain high school students).

Can a student install other apps or music? Yes. Students are permitted to use the device for personal use within certain guidelines. Refer to the EACS Technology Handbook for more information. Only 4+ and 9+ rated Apps can be downloaded (12+ rated apps for certain high school students is allowed with Asst. Superintendent approval).

Are there discounts available on app purchases? No. Other than teacher-specific paid Apps, all educational apps used at EACS are free. Additional apps will be loaded on the iPads if found educationally beneficial.

Topic- Canvas (EACS's Learning Management System)

What is Canvas? Canvas is our district's Learning Management System (LMS). An LMS manages a teacher's digital classroom by giving the teacher the ability to send quizzes, assessments, assignments, discussions, to the students in a course, as well as organize a calendar, post an entire year's curriculum, videos, web-links, images, and other content important in the teaching and learning process.

How do students log in to Canvas? eacs.instructure.com is the district site. Student logins to Canvas are the same as their computer logins. Username is Student number, and password is student first name (first letter capitalized), and last 4 digits of student number.

Can parents have access to Canvas? Yes, parents setup their own Canvas access if they prefer. Please ask your child's teacher for instructions on how to access Canvas.